## THE RESIDENCES AT MIAMI

# Policy and Procedures -- Administrative

### **Visitation Guidance**

Initial Effective Date: September 2, 2020 Page 1 of 2

Revised and Reviewed: April 7, 2022 Approved by Administrator:

## **Policy:**

The Residences at Miami has developed policies and procedures in order to promote the health and well-being of our residents and allow for visitation under the following policy guidance.

# **Purpose:**

To provide guidance on how visitations shall occur based on the facility's structure, its infection control and Covid-19 protocols and resident's needs.

### **Procedure:**

### **Eligibility and Requirements for Visitation:**

- Active COVID-19 outbreaks will not allow visitation if the facility administrator determines that the risks outweigh the benefits.
- The Residences at Miami will develop and comply with specific visitation plan in accordance with this guidance.
- The protocols put in place for visitation will be in compliance with state and federal laws and regulations, including but not limited to infection control, care planning, and resident rights.

# **Visitation Protocol: Resident Requirements:**

- A resident who is suspected or confirmed to be infected with COVID-19 cannot be visited.
- Residents who have recovered from COVID-19 may be visited as long as they no longer require transmission-based precautions.

# **Principles of COVID-19 Infection Prevention:**

- Hand hygiene (hand washing and use of alcohol-based hand rub).
- Face covering or mask (covering mouth and nose) and physical distancing at least six feet between people, in accordance with CDC guidance.

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## **General Visitation Process Requirements:**

The Residences at Miami will establish and maintain the following visitation guidelines:

- 1- Visits will no longer need to be scheduled in advance.
- 2- Visiting hours are from 9am-9pm.
- 3- There will be no limit to time, frequency, or number of visitors.
- 4- During indoor visitation, The Residences at Miami will limit visitor movement in the facility. For example, visitors will not walk around different halls of the facility. Rather, they will go directly to the resident's room to reduce the risk of COVID-19 transmission.
- 5- Guest meal service will not be provided to visitors.
- 6- Outdoor general visitation may be permitted as long as weather permitted and even if the facility has had recent COVID-19 cases; however, the facility administrator may decide to cancel all visitations until further notice to mitigate the virus from spreading into the community. Decision will be in a case-by-case situation.

## **Health Care Provider Visits.**

- The Residences at Miami will allow the resident to receive ordered health care services from external providers.
- Health care providers serving residents in the facility must comply with the facility face covering
  protocols and must comply with all infection control requirements of the CDC and the facility.

## **Indoor Visitation during an Outbreak Investigation**

An outbreak investigation is initiated when a new facility onset of COVID-19 occurs (i.e., a new COVID-19 case among residents or staff).

- Visitors may be allowed in the facility during an outbreak investigation.
- Visitors should be made aware of the potential risk of visiting during an outbreak investigation and adhere to the core principles of infection prevention.
- If residents or their representative would like to have a visit during an outbreak investigation, they should wear face coverings or masks during visits, regardless of vaccination status, and visits shall occur in the resident's room.